



## Mission

To protect our community's health and the environment by providing high-quality wastewater services to the Eugene-Springfield metropolitan area in partnership with Eugene, Springfield, and Lane County.

## Vision

The Metropolitan Wastewater Management Commission will be recognized as a leader in protecting water quality through sustainable and fiscally responsible practices.

## Core Values

- Clean water
- Protecting community health
- Providing excellent customer service
- Sustain environmental stewardship
- Collaboration with partners
- Maintaining fiscal responsibility

# STRATEGIC PLAN 2020-2024

## Key Outcomes - Strategic Pillars

### Protect the Environment

- 1 Protect the vitality and quality of our water, air and land
- 2 Comply with environmental regulations.
- 3 Protect the health and safety of the community

### Be Cost-Effective

- 1 Maintain sound financial practices
- 2 Ensure rates and rate changes are planned, moderate and incremental
- 3 Maximize cost effective use of resources through science, technology and innovative partnerships

### Provide Reliable, Resilient Infrastructure

- 1 Employ best practices in asset management
- 2 Develop and implement resiliency planning policies
- 3 Sound governance of infrastructure development through capital planning that meets existing and future community needs

### Build Public Support & Effective Partnerships

- 1 Grow communication and educational outreach within the service area
- 2 Leverage partnerships to influence legislative policies that support our mission
- 3 Explore partnership opportunities through a value-on-investment discernment process

## Foundation: A Successful Intergovernmental Partnership

- 1 Maintain model performance of intergovernmental cooperation.
- 2 Prioritize and invest in emerging opportunities within the context of the Strategic Plan.
- 3 Ensure organizational capacity to effectively support strategic priorities.