# **Stormwater Services**

Stormwater is rain and runoff that flows over hard surfaces into storm drains and out to the McKenzie and Willamette rivers. As our City grows, natural areas are covered by hard surfaces that



do not allow rain to soak into the ground. Underground pipes and catch basins, along with water quality facilities, are built to prevent flooding and filter pollutants from stormwater.

Fees fund Springfield's state-required stormwater management program that includes construction and maintenance of the system, such as:

- Cleaning and maintaining more than 200 miles of stormwater pipelines and 6,500 catch basins
- Sweeping 6,000 miles of paved streets
- Maintaining and inspecting water quality facilities such as ponds, swales, and rain gardens
- Addressing illicit stormwater discharges
- Providing community education programs

### **Improving Water Quality**

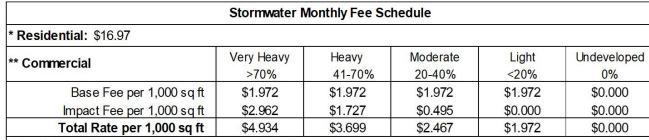
Stormwater runoff picks up everything on the ground from pet waste to motor oil and carries those pollutants directly to local waterways. Proper management improves the quality of stormwater entering the McKenzie and Willamette rivers. This helps us foster a sustainable water source and a healthier environment. Learn more at springfieldstreams.org.



City of Springfield 225 Fifth Street Springfield, OR 97477 541-726-3696

springfield-or.gov

**Stormwater fees** are assessed on all properties in the City of Springfield (Springfield Code 4.204). The Springfield City Council approved a 3% rate adjustment to fund stormwater capital projects and programs, effective on bills issued on or after July 1, 2024.



<sup>\*</sup> Residential includes single family residential and duplex households



# What's That Charge? Your Wastewater & Stormwater Rates Explained



# City of Springfield Annual Rate Notification



**July 2024** 

541-726-3696

<sup>\*\*</sup> Commercial is based on percentage of property development (impervious surface)

<sup>\*\*</sup> In addition to the Commercial rates above, an Administrative Fee of \$1.959 per account is applied monthly

# **Wastewater Services**

Wastewater is water from inside buildings (sinks, toilets, etc.) that is cleaned at the wastewater treatment plant before being returned to the Willamette River.



Local (City of Springfield) wastewater fees help

collect and transport wastewater from homes and businesses to the regional wastewater treatment plant. Regional Metropolitan Wastewater Management Commission (MWMC) fees support the cleaning of wastewater at the treatment plant, operated by MWMC.

Wastewater fees are billed to users connected to the regional wastewater treatment plant (Springfield Code 4.204). Wastewater fees fund:

- Capital planning and construction facilities
- Operation and maintenance of pipelines, pump stations, and wastewater treatment equipment
- Industrial Pretreatment oversight of commercial and industrial users
- Water quality monitoring and testing
- Community outreach, including facility tours



#### We Clean Water 24/7/365

The MWMC's regional wastewater treatment plant is located on River Avenue in Eugene. The treatment plant and pump stations operate around the clock to collect and treat wastewater from homes, businesses, and industries before returning the cleaned water to the Willamette River. Roughly 12 billion gallons of wastewater are cleaned every year.



Wastewater charges include a basic charge from MWMC of \$15.99 per month and a flow-based fee for the amount of water used and the customer category. The flow-based fee is a combination of City of Springfield and MWMC wastewater service rates per unit (748 gallons) of water used. The MWMC approved a 5.5% rate change in regional fees, and City Council approved a 5.0% change in local fees, effective on bills issued on and after July 1, 2024.

#### Your Wastewater Bill Varies Seasonally

The flow portion of your wastewater Did you bill is based on units of water consumed. One unit equals 748 know? gallons. Flow fees are determined from water meter readings from December through April. From May through November, bills are based on the average of the winter usage or actual usage, whichever is less. For accounts with fewer than three months usage, bills are based on seven (7) units or actual usage, whichever is less.

## Why are City fees on my SUB bill?

The City of Springfield adopts and administers the wastewater and stormwater service fees. SUB is not a part of the City's wastewater or stormwater systems and acts only as the City's billing agent. For wastewater and stormwater billing questions, please call:

> City of Springfield 541-726-3696











mwmcpartners.org springfield-or.gov

# Wastewater Monthly Fee Schedule

Wastewater Flow-Based Fee (per unit - 748 gallons)

(f						
	Commercial / Industrial Customers					
	Residential	Low	Medium	High	Very High	Super High
	Customer	Strength	Strength	Strength	Strength	Strength
		400*	800*	1200*	1600*	Over 1600*
MWMC	\$2.381	\$3.199	\$4.660	\$6.614	\$8.572	\$10.526
City of Springfield	\$4.084	\$4.084	\$4.084	\$4.084	\$4.084	\$4.084
Total	\$6.465	\$7.283	\$8.744	\$10.698	\$12.656	\$14.610

\* Average total biochemical oxygen demand and suspended solids in milligrams per liter (mg/L)

Base Charge: A regional (MWMC) monthly base charge of \$15.99 is applied to each account