Eugene

WHAT IS WASTEWATER?

The regional wastewater treatment plant is vital to protecting public health and the environment. The treatment plant removes human waste, chemicals, grease and other contaminants that are put in our sanitary sewer system.

The water goes through a series of mechanical, biological and chemical processes before being released into the Willamette River. Discharging clean, healthy water into the river is essential to communities downstream that rely on the river for drinking water.
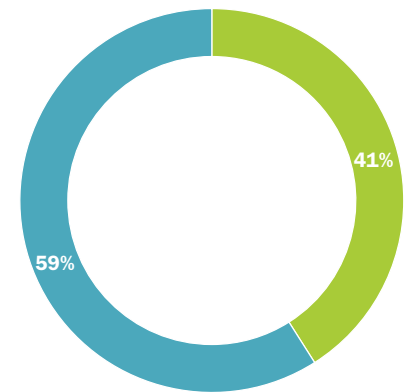
All properties connected to the public wastewater system pay wastewater fees. Eugene provides local wastewater collection services, and the Metropolitan Wastewater Management Commission, a partnership of Lane County and the cities of Eugene and Springfield, operates the regional wastewater collection and treatment facilities

HOW WASTEWATER FEES ARE USED EVERY YEAR:

Local and regional wastewater fees pay for the collection and conveyance of wastewater through nearly 850 miles of wastewater lines and for the operation and maintenance of wastewater treatment facilities.

- Operate and maintain 31 pump stations (27 local, four regional)
- Inspect/clean almost 390 miles of wastewater lines per year
- Treat over 12 billion gallons of wastewater per year
- Conduct more than 28,000 water quality tests
- Process 2,500 dry tons of biosolids per year
- Invest in capital improvements
- Meet water quality regulations to protect the environment

USE OF WASTEWATER FEES

41%

59%

- Local Wastewater Collection Costs
- Regional Treatment System Costs

TYPICAL RESIDENTIAL MONTHLY BILL

Assumes 5,000 gallons monthly usage

Basic Charge (MWMC):	$15.99
Flow-Based Fee (MWMC):	$15.91
Total Regional Fee:	**$31.90**
Local Flow-Based Fee:	$16.01
Total Monthly Fee:	**$47.91**

CITY FEES ON EWEB BILL

The City of Eugene adopts and administers the stormwater and wastewater service fees. EWEB acts only as the City's billing agent per city charter.

WASTEWATER FEES

Wastewater Flow-Based Fee (per 1,000 gallons)
Effective July 2024

Service Category		Commercial/Industrial Customers				
	Residential	**Low Strength 400***	**Med Strength 800***	**High Strength 1,200***	**Very High Strength 1,600***	**Super High Strength >1,600***
MWMC (Regional)	$3.182	$4.278	$6.231	$8.842	$11.460	$14.073
City of Eugene (Local)	$3.201	$3.201	$3.201	$3.201	$3.201	$3.201
Total	**$6.383**	**$7.479**	**$9.432**	**$12.043**	**$14.661**	**$17.274**

*Combined Biochemical oxygen demand and suspended solids in miligrams per liter (mg/L)

WHAT IS STORMWATER?

Stormwater is runoff from hard surfaces in urban areas that must be channeled to prevent flooding, protected or treated to remove contaminants, and finally returned back to our rivers.
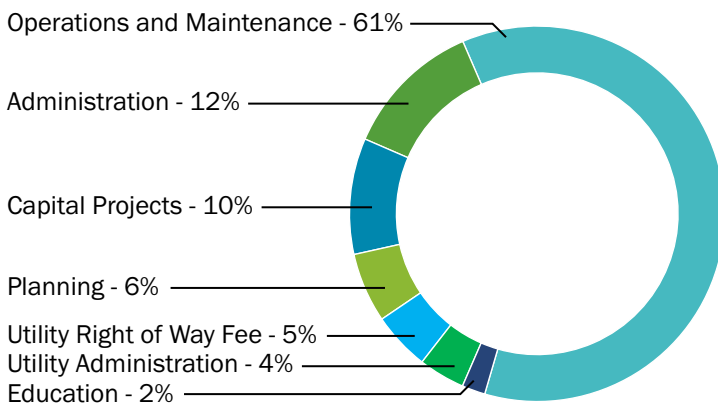
Water from your roof or lawn picks up oil from cars, sediment, bacteria, grease, and other chemicals associated with urban life. Instead of going into the ground—nature's filter—those contaminants are carried through our storm pipes and go directly into the Amazon Creek or Willamette River.

To help protect our valuable clean water resources and to meet strict water quality regulations set by the Oregon Department of Environmental Quality, Eugene City Council adopted a stormwater management plan in 1993 that provides the framework for assessing all properties in Eugene for the cost of managing this system.

KEEPING WATER CLEAN

With more than 170,000 people in Eugene, there are a lot of extra contaminants funneled to the river from impervious (non-porous) surfaces. City staff use stormwater fees to help mitigate contaminants of the runoff by providing services such as street sweeping, removing sediment from the storm drain system, and building and maintaining rain gardens. A functioning stormwater system also reduces the risk of flooding.

USE OF STORMWATER FEES

Operations and Maintenance - 61%

Administration - 12%

Capital Projects - 10%

Planning - 6%

Utility Right of Way Fee - 5%
Utility Administration - 4%
Education - 2%

HOW STORMWATER FEES ARE USED EVERY YEAR:

- Clean more than 8,500 catch basins and curb inlets
- Collect and recycle over 12,000 cubic yards of leaves
- Eliminate illegal discharges and spills into the stormwater system
- Sweep more than 30,000 curb miles of streets
- Provide stormwater education to students in both school districts
- Protect, restore and maintain streams, rivers and wetlands
- Plant over 600 trees along local streams and rivers
- Maintain 468 public rain gardens
- Oversee more than 1,500 private rain gardens
- Remove garbage from streams and the banks of the Willamette River
- Improve rainfall runoff management in developed areas
- Replace public drywells to protect groundwater quality
- Administer clean water regulations for construction sites, industries and new development
- Plant, preserve, and maintain street trees and median vegetation
- Monitor water quality in our local waterways through sampling and data analysis

The average residential customer pays $17.71 per month, and larger properties pay more.

FOR MORE INFORMATION:

Stormwater and Wastewater Fees
Utility Administration Office: 541-682-4900

Stormwater Programs and Services
Stormwater Public Education and Outreach: 541-682-2739
System Maintenance and to Report a Spill: 541-682-4800

Wastewater Programs and Services
Local Wastewater Collection System Maintenance:
541-682-4800

Regional Wastewater Treatment Facilities & Services:
541-682-8600

STORMWATER FEES

Stormwater Monthly Fee Schedule
Effective July 2024

User Category[1]	Small Resiential[2]	Medium Residential[3]	Large Residential[4]	Commercial/ Industrial
Rate Components				
Impervious Surface	$8.98	$14.47	$4.99 per 1,000 sf	$4.99 per 1,000 sf
Street-Related	$2.50	$2.50	$2.50	$1.78 per 1,000 sf
Administrative (per account)	$0.74	$0.74	$2.33	$2.33
Total Monthly Fee	$12.22	$17.71	Varies	Varies

1. Duplex rates are modified, based on the building footprint and building configuration
2. Building footprint is equal to or less than 1,000 sf.
3. Building footprint is greater than 1,000 sf & less than 3,000 sf.
4. Building footprint is 3,000 sf or greater.
5. All users other than small and medium single-family homes and duplexes are considered General Customers.

Eugene

Public Works
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Eugene, OR 97401
eugene-or.gov